

VISITOR INFORMATION

What you need to know about your visit to the European Central Bank (ECB)

Bring valid proof of identity and have it ready when entering the site.

Please note that only national ID cards or passports are accepted.

Leave sufficient time for the **mandatory security check**. You may have to wait longer at peak times, e.g. mornings.

Note that weapons, other dangerous items and harmful substances are not permitted on ECB premises.

Unencrypted USB keys cannot be connected to ECB devices. Please send presentations in advance or connect your laptop to one of the video projectors.

Do not bring excessive luggage in order to avoid delays in the screening process.

Ensure that personal belongings are not left unattended. Lockers are available for temporary storage of your luggage during visits.

On ECB premises, wear your visitor badge visibly at all times and follow all instructions from security staff.

Do not take photos of or film exterior or interior security installations such as security checks, security desks, revolving doors, cameras or badge readers, lift operating panels or emergency exits.

Emergencies and evacuation

In the event of an emergency, please dial 111 from any ECB phone or contact any member of ECB Security.

Whenever you hear a public announcement, listen carefully and follow the instructions of security staff.



If instructed to do so, evacuate the building.

Do not panic, do not run and do not go back.



Follow the signs to the escape routes (green illuminated diagrams), visible at ceiling level in all corridors.



Do not use the elevators.



Proceed to the designated assembly point.

Do not re-enter the building unless invited to do so.

Parking for visitors



Please note that the ECB has a limited number of parking spaces reserved for business visitors at the main building and the Eurotower.

If you plan to arrive by car, contact your host at the ECB prior to your visit so that they can register your vehicle. Dedicated parking spaces are available for visitors with special needs.

Please note that no visitor parking spaces are available at the Japan Center.

Public parking is also available in the vicinity of the ECB buildings.

The ECB buildings/How to get to the ECB



Main building
Sonnemannstrasse 20
60314
Frankfurt am Main

Welcome desk
069/1344 1823



Eurotower
Kaiserstrasse 29
60311
Frankfurt am Main

Welcome desk
069/1344 1992



Japan Center
Taubenstraße 2
60311
Frankfurt am Main

Welcome desk
069/1344 95172

Please visit [our website](#) for detailed information on how to get to the ECB.

We hope you enjoy your visit to the ECB.

